

DAVID Y. IGE  
GOVERNOR



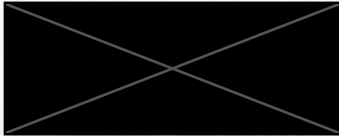
DOUGLAS S. CHIN  
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STATE OF HAWAII  
DEPARTMENT OF THE ATTORNEY GENERAL  
CHILD SUPPORT ENFORCEMENT AGENCY  
OAHU BRANCH

601 Kamokila Boulevard, Suite 251, Kapolei, Hawaii 96707-2021  
Oahu: (808) 692-8265 All others: 1-888-317-9081 Fax: (808) 692-7060

March 10, 2017



Re: Your public records request dated February 27, 2017

Dear Ms. D'Andre:

We received your request regarding the Hawaii Child Support Enforcement Agency (CSEA) records on March 7, 2017. CSEA responds as follows:

1. **REQUEST: The number of open cases with the Child Support Program in the State.** CSEA has 133,573 open cases as of March 9, 2017.
2. **REQUEST: The top 100 cases with the highest balances due in the State. For example, #1 - \$1+ million, #2 - \$975k and so on.** Please see attached Department of the Attorney General Response/Notice in Response to Request for Access to Government Records.
3. **REQUEST: Clarification on the amount due. Does it represent support due or support plus interest (if in judgment)?** The amount that is due on each case is the total amount of support (current child support, current medical support, current spousal support, and arrears) that is due according to a filed court order that is in CSEA's records, less any payments received by CSEA for that case.

If the order provides a percentage amount of interest (for example, interest of 10% per month), CSEA does not calculate or include that in the total amount due.

However, if there is a court order that requires that the obligor pay a specific dollar amount that specifies what the interest amount is and includes it as part of the total support amount due, then the interest amount would be included as the total amount due.

Thank you.

Sincerely,

Shayna Lum  
Staff Attorney

**DEPARTMENT OF THE ATTORNEY GENERAL**  
**Response/Notice in Response to Request for Access to Government Record(s)**  
**(UIPA, Part II Disclosure Form 3)**

TO: Carla D'Andre  
Name of Requestor

FROM: Shayna Lum, Child Support Enforcement Agency (CSEA)  
Department Contact Person




**RE: YOUR ATTACHED REQUEST FOR ACCESS TO GOVERNMENT RECORD**

- INABILITY TO DISCLOSE:** We are unable to disclose the record(s) you request because:
  - We need more information to determine if we have the record you request. Please call our Department Contact Person (see above).
  - Our Department does not maintain the record(s) you request.
    - We are not aware that any state agency maintains the record(s) you request.
    - The record(s) you request may be maintained by \_\_\_\_\_ whose address is \_\_\_\_\_
  - Your request requires a summary or compilation of information from records that are not readily retrievable.

- FULL OR PARTIAL DENIAL OF REQUEST:** Access to the government records you request in  the entirety or  as to the parts described below is denied because the provisions of Haw. Rev. Stat. § 92F-13, or other laws cited below:

Laws	Part To Which Access Is Denied
<u>HRS 92F-11(c)</u>	<u>"The top 100 cases with the highest balances due in the State. For example, #1 - \$100 million, #2 - \$975k and so on." Your request requires a summary or compilation of information from records that are not readily retrievable.</u>
_____	_____
_____	_____
_____	_____

- EXTENUATING CIRCUMSTANCES/INCREMENTAL DISCLOSURE:** Because of the circumstances described in the attached Statement of Extenuating Circumstances/Incremental Disclosure, record(s) to be disclosed will be  MAILED  FAXED, or may be  INSPECTED or  PICKED-UP at \_\_\_\_\_, in \_\_\_\_\_ increments, at twenty business day intervals, after we receive each of your prepayment(s) of \_\_\_\_\_ % of the fees indicated above.
- INSPECTION:** Record(s) to be disclosed may be inspected at \_\_\_\_\_, five (5) business days after we receive your prepayment of 50% of the UIPA Subtotal indicated in the attached Statement of Fees. The balance will be assessed at inspection.
- COPIES:** Copies of records to be disclosed will be  MAILED  FAXED, or may be  PICKED-UP at  as soon as we receive 50% of the UIPA Subtotal and 100% of the Other Subtotal indicated in the attached Statement of Fees. The balance will then be due.

**DEPARTMENT OF THE ATTORNEY GENERAL  
Statement of Fees**

Searching:	\$2.50 x <u>2</u> (quarter hour or fraction)	\$5.00	
Reviewing:	\$5.00 x <u>1</u> (quarter hour or fraction)	\$5.00	
Segregating:	\$5.00 x _____ (quarter hour or fraction)		
Pass-Throughs of actual charges for			
Non-Department Searches (see attached invoice) _____			
Subtotal		\$10.00	
less UIPA No Charge			(30.00)
less Waiver			(_____)
<b>UIPA Subtotal</b>		<b>\$0.00</b>	
Copying @ 5¢ per page x _____ pages	_____		
Postage	_____		
Outstanding/Unpaid Fee Balances	_____		
Pass-Throughs of actual charges for	_____		
Non-Department reproduction of	_____		
disclosable records (see attached invoice)	_____		
Other _____	_____		
<b>Other Subtotal</b>		<b>\$0.00</b>	
<b>Total Fees</b>		<b>\$0.00</b>	

**Statement of Extenuating Circumstances/Incremental Disclosure**

Because your records request is voluminous and we needed additional time to address one or more of the following extenuating circumstance(s), the records to be disclosed will be made available to you in increments.

- Privacy and other Outstanding Confidentiality Issues -- We need to consult with another person to determine whether the record is exempt from disclosure under Haw. Rev. Stat. ch 92F.
- Large or Extensive Request -- The request requires extensive efforts to search, review, or segregate the records, or otherwise prepare the records for inspection and copying.
- Need Additional Time to Respond -- We require additional time to respond to the request in order to avoid an unreasonable interference with our other statutory duties and functions.
- Disaster, Strike, or Other Emergency -- The following natural disaster or other situation beyond our control prevented us from sending a notice or responding to your request within ten (10) business days:

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