

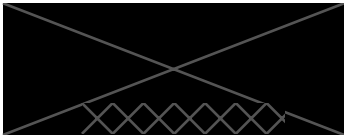
Carla D'Andre

From: Carla D'Andre
Sent: Wednesday, March 15, 2017 4:29 PM
To: Pamela Picon; [REDACTED]
Subject: FW: Request for Release of Public Records
Attachments: ARRC-QRG.PDF; mod6chp6.docx; OCSE Policy 5.1.5 Interest.docx

FYI Arkansas

Carla

Carla D'Andre, CPCU, CLU, ARe
President
D'Andre Insurance Group, Inc.



D'Andre Insurance Services and D'Andre Consulting Services – D'Andre Insurance Group Companies

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From: Carolyn Willis [REDACTED]
Sent: Wednesday, March 15, 2017 4:12 PM
To: Guinn Patricia <tricia.guinn@yahoo.com>; Carla D'Andre <carladandre@dandreinsurance.com>
Subject: Fwd: Request for Release of Public Records

Response to the request for public records.

Carolyn

Begin forwarded message:

From: FOIA <FOIA@dfa.arkansas.gov>
Date: March 15, 2017 at 2:49:46 PM CDT
To: Carolyn Bean Willis [REDACTED] FOIA <FOIA@dfa.arkansas.gov>
Subject: RE: Request for Release of Public Records

Ms. Bean-Willis,

I have received your request for records under the Arkansas Freedom of Information Act (FOIA). Your request was as follows:

As a citizen of Arkansas, I am requesting to obtain copies of public records that pertain to the Child Support Program in state of Arkansas. The records I am requesting are as follows:

- 1. The number of open cases with the Child Support Program in the State.*
- 2. The top 100 cases with the highest balances due in the State. For example, #1 – \$1+ million, #2 – \$975k and so on.*

3. Clarification on the amount due. Does it represent support due or support plus interest (if in judgment).

Response:

The Arkansas Freedom of Information Act (“FOIA”), Ark. Code Ann. § 25-19-101 through -110 (Repl. 2002 & Supp. 2013), governs public access to public records and does not, despite its name, govern dissemination of information. See, e.g., Ark. Code Ann. §§ 25-19-103 & -105. The Department is under no obligation to create a file or record in order to respond to a request for public documents, except for converting existing electronic records into readily convertible file formats. Ark. Code Ann. § 25-19-105 (d) (2) (B). Additionally, a request made under the FOIA must be sufficiently specific to allow the custodian of records to locate the records sought with reasonable effort. Ark. Code Ann. § 25-19-105(a)(2)(C); see also Ark. Op. Att’y Gen. 2006-093.

In response to the first aspect of your request, please see the following information:

Open and suspended cases in which child support services are provided	: 103,300
Open and suspended case in which OCSE provides only payment processing	: 9,767

The second aspect of your request seeks the release of information regarding recipients of child support services. This information is exempt from disclosure under FOIA. Ark. Code Ann. § 9-14-210(g) prohibits the release of information regarding recipients of child support services. Therefore we are unable to provide documents related to this request.

In response to the third aspect of your request, please be aware that the rights established under FOIA apply to public records in existence at the time the request is made. FOIA does not apply to general requests for information. However, we have located several policy and training documents that you might find relevant to your needs.

Sincerely,

Jake Bleed
Director of Communications
Arkansas Department of Finance and Administration

From: Carolyn Bean Willis [REDACTED]
Sent: Tuesday, March 14, 2017 8:39 AM
To: FOIA <FOIA@dfa.arkansas.gov>
Subject: Request for Release of Public Records

Date: March 14, 2017

To: Custodian of Records; or Whom it May Concern:

The Arkansas Freedom of Information Act specifically states that “all public records shall be open to inspection and copying by *any citizen of the State of Arkansas...*” Ark. Code Ann. § 25-19-105(a)(1)(A).

As a citizen of Arkansas, I am requesting to obtain copies of public records that pertain to the Child Support Program in state of Arkansas. The records I am requesting are as follows:

1. The number of open cases with the Child Support Program in the State.
2. The top 100 cases with the highest balances due in the State. For example, #1 – \$1+ million, #2 – \$975k and so on.
3. Clarification on the amount due. Does it represent support due or support plus interest (if in judgment).

If there are any fees for searching or copying these records, please inform me before you proceed. If this is the case, I would also like to request a waiver of all fees in that the disclosure of the requested information is in the public interest and in the public domain but not collected in this way presently.

In regards to time, please respond to this request in accordance to state law. If access to the records I am requesting will take longer, please contact me with information about when I might expect copies of the requested records. If you deny any or all of this request, please cite each specific exemption you feel justifies the refusal to release the information.

I apologize if this request has been made to the incorrect entity. If so, please direct me towards the correct contact for this request and feel free to forward accordingly.

Thank you in advance for your efforts on behalf of my request. If you need to reach me directly or will send the material via email: please email me at

[REDACTED]

Please mail physical copies to me:

[REDACTED]