

## Carla D'Andre

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**From:** McCoy, Amy A <amccoy@dhs.state.ia.us>  
**Sent:** Monday, February 20, 2017 1:17 PM  
**To:** Carla D'Andre  
**Cc:** Trudy Crawford  
**Subject:** Re: Public Records Request

Dear Ms. D'Andre:

You asked several questions about the Child Support Recovery Unit (CSRU):

1. As of the end of January 2017, CSRU had 167,390 IV-D cases or cases it is enforcing.
2. On these IV-D cases, the 10 highest balances are:

\$628,698.13  
\$544,147.44  
\$424,064.09  
\$277,667.41  
\$276,819.83  
\$261,689.26  
\$258,603.17  
\$236,655.00  
\$234,462.69  
\$229,706.13

3. CSRU does not calculate or charge interest on support arrearages.

Sincerely,  
Amy McCoy  
Public Information Officer  
515-281-4848 (Office)  
515-559-7326 (Cell)

On Fri, Feb 17, 2017 at 11:59 AM, Carla D'Andre wrote:

Date: February 17, 2017

To: Custodian of Records; or Whom it May Concern:

As a US citizen, I am requesting to obtain copies of public records that pertain to the Child Support Program of your State. The records I am requesting are as follows:

1. The number of open cases with the Child Support Program in the State.
2. The top 100 cases with the highest balances due in the State. For example, #1 – \$1+ million, #2 – \$975k and so on.
3. Clarification on the amount due. Does it represent support due or support plus interest (if in judgment).

If there are any fees for searching or copying these records, please inform me before you proceed. If this is the case, I would also like to request a waiver of all fees in that the disclosure of the requested information is in the public interest and in the public domain but not collected in this way presently.

In regards to time, please respond to this request in accordance to state law. If access to the records I am requesting will take longer, please contact me with information about when I might expect copies of the requested records. We have been provided this information from one state already. If you deny any or all of this request, please cite each specific exemption you feel justifies the refusal to release the information.

We apologize if this request has been made to the incorrect entity. If so, please direct me towards the correct contact for this request and feel free to forward accordingly.

WE thank you in advance for your efforts on behalf of our request. If you need to reach me directly or will send the material via email: please email me at or my work email. You can also call me at: (cell) or at my office

Please mail physical copies to me:

Thank you

*Carla*

**Carla D'Andre, CPCU, CLU, ARe**